

General Guarantee Terms

CoW falls within the court competence of the country where the contractor has his registered office.

1. Fire fighting system contractor (hereinafter FS) is the Pyronova company (the contractor).
2. FS is an automatic fire fighting system (hereinafter FFS) or semi-automatic fire fighting system (hereinafter SFFS). FFS and SFFS are fire-fighting systems.
3. FFS is fire fighting system that contains mainly automatic source of fire fighting medium, distribution pipes, drain valves and signaling device.
4. SFFS is a fire fighting system that contains mainly distribution pipes with fitting to connect the fire fighting equipment and the drain valves. Fire-fighting material is supplied by the mobile fire-fighting equipment.
5. The guarantee period for FS is 24 months if not agreed otherwise in the CoW.
6. The guarantee period begins on the handover day or on the day the FS is put into service, whichever comes first.
7. The guarantee applies to FS as a whole (i.e. system guarantee), except the components (part or element) where the manufacturers determined a shorter guarantee period.
8. The contractor's FFS and SFFS design may only be done by a natural person who is authorized to perform designing activities under a special regulation, has at least three years of experience in FFS and/or SFFS design, and has a valid special certificate issued by a the contractor of FFS and/or SFFS
9. Contractor's FFS and/or SFFS repair and inspection may only be done by an individual who has undergone training, been subjected to verification of knowledge and has a valid special certificate issued by the FFS and/or SFFS contractor.
10. Natural person who is has been issued a special certification to perform inspection and repairs on FFS and/or SFFS shall comply with the technical procedures intended by the contractor, must only use tools designated by the FFS/SFFS contractor for performing inspections or repairs on FFS/SFFS.
11. The owner (FFS/SFFS administrator is required to ensure operational maintenance of FFS/SFFS in accordance with the requirements of local legislation and/or insurance company, and also in accordance with the FFS/SFFS contractor's instructions set up in the FFS/SFFS operational regulation.
12. Operational maintenance of FFS/SFFS includes:
 - daily, weekly, monthly, quarterly, annual, 5-yearly, 12.5-yearly, and 25-yearly inspections, including operational maintenance of FFS and SFFS.
 - FFS/SFFS repairs
 - replacement of parts in the FFS/SFFS
13. The guarantee becomes void if:
 - any of these general guarantee terms has been violated.
 - any requirements of local legislation or guidelines decisive authority (e.g. National fire fighting supervision or insurance companies) have not been met
 - FFS/SFFS has been used in collision to the accompanying documentation.
 - by influence of any improper handling, mechanical damage, force majeure, or abnormal fluctuations in the system connected to the subject equipment (e.g. electric system, compressed air system, hydraulic system, water boards, information system, etc.).
14. Other guarantee terms are governed by the provisions of the relevant laws of the country where the contractor has his registered office.
15. If no otherwise agreed in the CoW, the decision on any dispute arising in connection with the concluded CoW or relates to the